

## Sample Call Center Script: Community Theater

**Emily**

How can I help you?

**Ted**

Hi. I'm calling to see if I can get placed on your mailing list to get information on your upcoming season?

**Emily**

Absolutely. Would you like me to send that information via postal service or to your email?

**Ted**

Email would be best.

**Emily**

Okay. And what email address should I send that to?

**Ted**

It's TedKline, that's T-E-D-K-L-I-N-E, @gmail.com.

**Emily**

Okay. I have TED-K-L-I-N-E, @gmail.com.

**Ted**

Correct.

**Emily**

Great. And your name is Ted Kline?

**Ted**

It is.

**Emily**

Alright. And Ted, can I have a phone number to just notify you if we have any specials going on?

**Ted**

Surely. It's 610-265-1715.

**Emily**

Okay. I have 610-265-1715.

**Ted**

Yes.

**Emily**

Alright. I'll be sending you an email with all the information for our upcoming season, as well as a coupon for a free coupon for our next week's performance of Man of La Mancha.

**Ted**

Oh great. Thank you so much.

**Emily**

Sure. Thank you.

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